


## Ruben Daniel Gonçalves Fernandes


**DATE OF BIRTH:**  
23/11/1999


### CONTACT

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Gender: Male

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### ABOUT ME

I am 21 years old and I am graduated in IT, recently arrived at The Netherlands. I am a network technician and expert on computer systems, including servers, desktops and mobile. I am searching for a job as IT manager / network manager or a support position on the field. I have a Valid driver license and willing to learn more, and improve myself. Everything I do I put my passion on, I have an open mind, and I am willing to learn fast.

### WORK EXPERIENCE

**11/2017 - 01/2021** - Coimbra, Portugal

#### IT Administrator, Network Manager and Programmer

Apollotec

- Development of platforms as a services
- Server and network management
- Server services consulting and implementation
- Mapping and routing network data
- Identify, locate and solve problems in a communication network
- IoT Development with gsm implementation
- WebApps and mobile development
- Project Management (Having conversations with clients and making a usable product for the client)
- Still doing freelancer jobs for this company

**04/11/2019 - 28/02/2020** - Coimbra, Portugal

#### Helpdesk internship (part time)

G9Telecom

- Equipment maintenance
- Equipment configuration
- Configuration of voip exchanges
- Interaction with customers and suppliers
- Ticket resolution

**04/2017 - 07/2017** - Santa Maria da Feira , Portugal

#### Internship

RISI

- Investigation of a new technology that the company was interested in using, placing less load on the company's servers and transferring this processing to the client side
- Development of user manuals for the company's computer applications.

### EDUCATION AND TRAINING

**09/2018 - 06/2020** - Coimbra, Portugal

#### Degree - Computers Networks management

Instituto Superior De Engenharia De Coimbra

- Identify the main functional components of operating systems;
- Plan, budget and operationalize communication network projects;
- Carry out plans for addressing and routing data networks;
- Install, configure and administer servers and network services;
- Plan, configure and manage security policies in communication networks;
- Configure and manage connections to wide area networks;

- Identify, locate and solve problems in a communication network;
- Install, configure and manage application layer services.

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09/2014 – 07/2017 – São João da Madeira, Portugal

### **Certified as computer systems management and programming technician**

Escola Secundaria Dr. Serafim Leite

- Programming in various types of applications (Web / front-end / back-end / desktop / mobile / games)
- Software Quality Assurance
- Systems or data analyst
- System administrator
- Database administrator
- IT support technician
- Network administrator

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## LANGUAGE SKILLS

**MOTHER TONGUE(S):** Portuguese

**OTHER LANGUAGE(S):**

### **English**

**Listening**  
C1

**Reading**  
C1

**Spoken production**  
B2

**Spoken interaction**  
C1

**Writing**  
B2

## DIGITAL SKILLS

### **Networking**

servers / VPN tunnels / windows server / linux / debian / centos / ubuntu / VLANs / backbones / Firewalls / Onsite network installations / WAN / LAN / DNS / IPsec VPN / networks / cisco / ACTIVE DIRECTORY / Troubleshooting / Onsite networks / routing / OpenLDAP

### **Assistance**

windows / Android / macos / office 365 admin / Desktop / gsuite / ios / Mobile / laptops

### **Services**

Zabbix / Knowledge of Git / S3 / GitHub/GitLab / OpenVPN / Bitbucket / cPanel / nginx / bind9 / bookstack / mysql / apache / Grafana / pfSense / ClickUp / Automation (Ansible, Salt, Chef, Puppet) / CRM / Proxmox VE

### **Time Management**

Trello / Kaban / Scrum / Agile

### **Programming**

java / python / bash / c++ / php / c